

Table Field Grabber for BMC Remedy ARS Mid-Tier & ITSM Suite

WHY TABLE FIELD GRABBER?

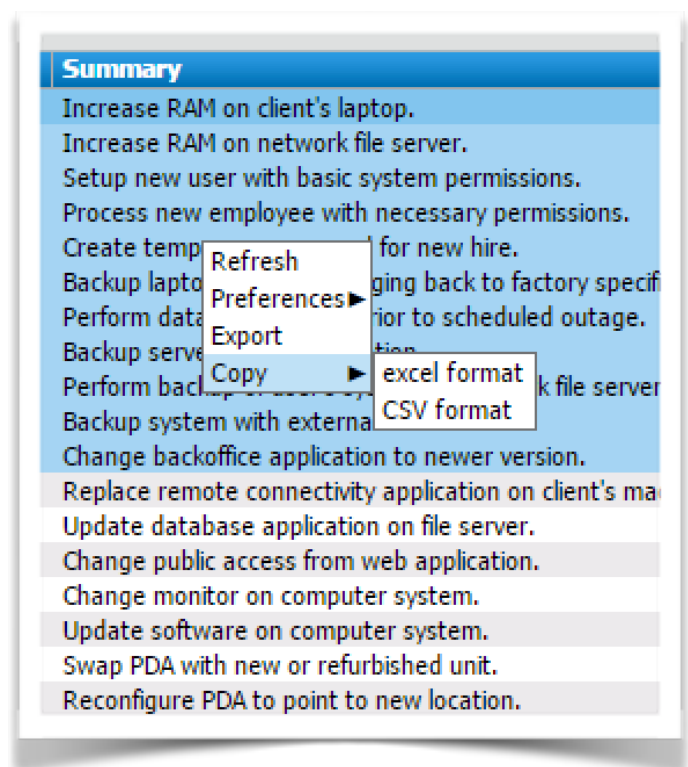
Users often need to process data they see in Table Fields and Result Lists. The only way to do it however is to create and run a report for each and every one of them. A tedious and time consuming task.

PRODUCT DESCRIPTION

With the Table Field Grabber add-on for BMC Remedy ARS Mid-Tier and ITSM Suite you can:

- ☒ Copy data you see in Table Fields and Result Lists into clipboard (Excel or CSV Format)
- ☒ Save time by eliminating the need to create reports for each and every Table Field and Result List
- ☒ Increase user productivity and satisfaction

The product features the *Copy* menu item in the context menu of every Table Field and Result List which enables users to copy the selected rows into the clipboard.



KEY FEATURES

Features that empower you to get the work done:

- **Copy data you see in Table Fields and Result Lists.** The main feature of the Table Field Grabber add-on is the *Copy* menu item that is added to the context menu of all Table Fields and Result Lists. When clicked it copies the contents of the selected rows *incl. column headers* into the clipboard.
- **Copy Excel format.** This sub option copies the data of the selected rows of a Table Field or Result List in Excel compatible format, i.e. when you paste the data into Excel the data of each Table Field or Result List column will be pasted into a dedicated column in Excel.
- **Copy CSV format.** This sub option copies the data of the selected rows of a Table Field or Result List in CSV format, for example:
"Column1";"Column2"
"Value1";"Value2".

COMPATIBILITY

The Table Field Grabber add-on is compatible with the following product versions:

- BMC Remedy ARS Mid-Tier 7, 8, 9
- BMC ITSM Suite 7, 8, 9

INSTALLATION

The installation of the Table Field Grabber add-on takes just two easy steps:

1. Place the `table_field_grabber` folder in your Mid-Tier installation directory
2. Add one line to the `bootstrap.js` (no changes to the `clientcore.js` required)

LICENSING

The Table Field Grabber add-on is Licensed per Domain (Mid-Tier URL including port, for instance `http://our-itsm.com:8080`) so it is not constrained by how many users use it or how many applications you run on.

ABOUT US

MISKIEWICZ IT-Consulting

provides software tools and consulting solutions for BMC Remedy ARS. Established in 1997 with top tier customers from industries like automobile, banks, high-tech, government and others. Our consultants are BMC & ITIL certified.

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